

LISTING OF THE CLAIMS

Please replace all prior versions, and listings, of claims in the application with the following list of claims:

1. (Previously presented) A system for the automatic routing of transcription jobs to persons who will undertake the jobs by transcribing recorded dictations, the system comprising:

means for classifying a transcription job for a recorded dictation to be routed when a job request arrives to provide a transcription job classification, the transcription job classification being based, at least in part, on an author of the recorded dictation, a form of transmission of the recorded dictation and/or content of the recorded dictation;

means for storing personal parameters of persons who may potentially be assigned to perform the transcription job;

means for creating a list of suitable persons ranked according to each person's suitability and/or availability to perform the transcription job based, at least in part, on the stored personal parameters including the person's familiarity with a specialist field associated with the content of the recorded dictation, and based, at least in part, on the transcription job classification;

means for automatically selecting a person based, at least in part, on the person's ranking in the list; and

means for automatically forwarding the transcription job to the selected person.

2. (Canceled).

3. (Previously presented) The system of claim 1, wherein the personal parameters include efficiency information indicative of how efficient a respective person is in performing transcription for jobs in the transcription job classification and working information indicative of whether the respective person is available to perform the transcription.

4. (Previously presented) The system of claim 3, wherein the list of suitable persons is ranked according to the efficiency information, and wherein the means for automatically selecting the person

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includes means for selecting a highest ranked person on the list that is available to perform the transcription based, at least in part, on the working information.

5. (Previously presented) The system of claim 1, further comprising means for recording information concerning the current workloading of the individual persons, and wherein the means for automatically selecting the person from the list is based, at least in part, on the information concerning the current workloading.

6. (Previously presented) The system of claim 3, further comprising means for monitoring the selected person during transcription of the recorded dictation to obtain updated efficiency information for each job undertaken by the person.

7. (Previously presented) The system of claim 1, further comprising multiple workstations with means for processing information made available in electronic form, the multiple workstations useable by at least one of the persons who may potentially be assigned to the transcription job to perform the transcription.

8. (Previously presented) The system of claim 1, further comprising voice recognition means for automatically recognizing the recorded dictation to generate a text file from the recorded dictation, and wherein transcribing the recorded dictation includes correcting at least one error in the text file.

9. (Currently amended) The system of claim 1, wherein the means for classifying the transcription job comprises a means for classifying the transcription job based, at least in part, on [[a]] the specialist field of the content of the recorded dictation.

10. (Previously presented) The system of claim 1, wherein the means for classifying the transcription job comprise means for classifying the transcription job based, at least in part, on the author of the recorded dictation.

11. (Previously presented) At least one computer readable storage medium having instructions stored thereon that, when executed by at least one processor, perform a method for automatically routing transcription jobs to persons who undertake the jobs by transcribing recorded dictations, the method comprising:

classifying at least one transcription job for a recorded dictation to be routed to provide a transcription job classification, the transcription job classification being based, at least in part, on an author of the recorded dictation, a form of transmission of the recorded dictation and/or content of the recorded dictation;

storing personal parameters of persons who may potentially be assigned to perform the transcription job;

creating a list of suitable persons ranked according to each person's suitability and/or availability to perform the transcription job based, at least in part, on the stored personal parameters including the person's familiarity with a specialist field associated with the content of the recorded dictation, and based, at least in part, on the transcription job classification;

automatically selecting a person to perform the transcription job based, at least in part, on the person's ranking in the list; and

automatically routing the transcription job to the selected person.

12. (Canceled).

13. (Previously presented) The at least one computer readable medium of claim 11, wherein the personal parameters include efficiency information indicative of how efficient a respective person is in performing transcription for jobs in the transcription job classification and working information indicative of whether the respective person is available to perform the transcription job.

14. (Previously presented) The at least one computer readable medium of claim 13, wherein the availability of the person is established on the basis of the working information and the list of suitable persons is ranked based, at least in part, on the efficiency information,

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and wherein automatically selecting the person includes automatically selecting a highest ranked person on the list that is available to perform the transcription job.

15. (Previously presented) The at least one computer readable medium of claim 14, wherein the availability of the person is established on the basis of continuously determined information concerning current workloading of the person.

16. (Previously presented) The at least one computer readable medium of claim 13, further comprising monitoring the selected person during transcription of the recorded dictation to obtain updated efficiency information for each transcription job performed by the selected person.

17. (Canceled).

18. (Previously presented) The at least one computer readable medium of claim 11, further comprising automatically recognizing the recorded dictation with the aid of voice recognition software to recognize text information, and wherein transcribing the recorded dictation includes correcting at least one error in the text information.

19. (Previously presented) The at least one computer readable medium of claim 18, wherein classifying the job is based, at least in part, on the specialist field of the recorded dictation.

20. (Previously presented) The at least one computer readable medium of claim 18, wherein classifying the job is based, at least in part, on the author of the recorded dictation.

21. (Previously presented) A system for the automatic routing of transcription jobs to persons who will undertake the jobs by transcribing recorded dictations, the system comprising:

at least one processor programmed to:

classify a transcription job for a recorded dictation to be routed when a job request arrives to provide a transcription job classification, the transcription job classification being based, at

least in part, on an author of the recorded dictation, a form of transmission of the recorded dictation and/or content of the recorded dictation;

store personal parameters of persons who may potentially be assigned to perform the transcription job;

create a list of suitable persons ranked according to each person's suitability and/or availability to perform the transcription job based, at least in part, on the stored personal parameters including the person's familiarity with a specialist field associated with the content of the recorded dictation, and based, at least in part, on the transcription job classification;

automatically select a person based, at least in part, on the person's ranking in the list; and
automatically forward the transcription job to the selected person.

22. (Previously presented) The system of claim 21, wherein the personal parameters include efficiency information indicative of how efficient a respective person is in performing transcription for jobs in the transcription job classification and working information indicative of whether the respective person is available to perform the transcription.

23. (Previously presented) The system of claim 21, further comprising:

a voice recognizer configured to automatically recognizing the recorded dictation to generate a text file from the recorded dictation, and wherein transcribing the recorded dictation includes correcting at least one error in the text file.